

NON-APPLICABLE POLICIES NOTICE

Stenden South Africa

Website: <https://stenden.ac.za/>

Last Updated: [Insert Date]

1. Introduction

This notice serves to clarify that certain standard e-commerce policies do not apply to the services offered by Stenden South Africa.

Stenden South Africa provides educational services, including application processing and enrolment services. We do not sell or deliver physical goods via our website.

2. Policies That Do Not Apply

Due to the nature of our services, the following policies are not applicable to our website offerings:

2.1 Cancellation Policy

A general consumer cancellation policy does not apply to our services. Application submissions and related processes are governed by specific academic and administrative rules, which are communicated separately where relevant.

2.2 Return Policy

We do not sell physical goods or tangible products. Accordingly, a return policy does not apply.

2.3 Delivery Policy

We do not deliver physical goods. All services are administrative and educational in nature. Therefore, a delivery policy is not applicable.

2.4 Refund Policy

We do not operate a general retail refund policy.

Application fees and other payments made via our website are subject to the specific terms communicated during the application and payment process. Where fees are stated to be non-refundable, this will be clearly indicated at the time of payment.

Any exceptional refund considerations are handled at the sole discretion of Stenden South Africa and in accordance with applicable South African law.

3. Application Fees

Payments made through our website relate to application processing and administrative services. Users are responsible for reviewing all fee information prior to making payment.

Proof of payment should be retained for record purposes.

4. Governing Law

This notice is governed by the laws of the Republic of South Africa.

5. Contact Information

For queries regarding this notice or any payment made via our website, please contact:

Stenden South Africa

1 Grand Street

Port Alfred

Eastern Cape

South Africa

6170

Website: <https://stenden.ac.za/>