

TERMS AND CONDITIONS

Stenden South Africa

Website: <https://stenden.ac.za/>

Last Updated: 26 Feb 2026

1. Introduction

Welcome to Stenden South Africa (“Stenden South Africa”, “we”, “us”, “our”).

These Terms and Conditions govern your use of our website located at <https://stenden.ac.za/> (“Website”).

By accessing or using this Website, you agree to be bound by these Terms and Conditions. If you do not agree, you must discontinue use of the Website immediately.

2. Company Information

Stenden South Africa
1 Grand Street
Port Alfred
Eastern Cape
South Africa
6170

3. Purpose of the Website

The Website provides:

- Information about Stenden South Africa and its academic offerings
- An enquiry form for prospective students
- An online application form for enrolment
- A secure payment portal for payment of application fees
- Subscription to newsletters and marketing communications

The Website does not permit users to upload or publish content.

4. Enquiry Form and Newsletter Subscription

When submitting an enquiry through our Website, you may be required to provide:

- Full name

- Email address
- Town/city
- Telephone number

By submitting the enquiry form, you:

- Consent to us contacting you regarding your enquiry
- Consent to being subscribed to our newsletter and related communications

You may unsubscribe from the newsletter at any time using the unsubscribe link in our emails or by contacting us directly.

5. Application Form and Personal Information

When completing an online application, you may be required to provide personal information including but not limited to:

- Full names
- Postal and physical address
- Identity number or passport number
- Contact details
- Parent or guardian details (where applicable)
- Academic history and supporting documentation

This information is collected for the purpose of:

- Processing your application
- Assessing eligibility for enrolment
- Administrative and regulatory compliance
- Communication regarding your application
- Newsletter subscription (until enrolment)

Upon successful enrolment, your subscription to the pre-enrolment newsletter will be terminated.

All personal information is processed in accordance with the Protection of Personal Information Act, 4 of 2013 (POPIA).

6. Payment of Application Fees

The Website provides a secure payment portal for payment of application fees.

By making a payment, you:

- Warrant that you are authorised to use the selected payment method
- Agree to pay all applicable fees
- Acknowledge that application fees may be non-refundable (unless otherwise stated in writing)

We are not responsible for:

- Payment gateway failures
- Banking system interruptions
- Errors caused by third-party payment service providers

Users are advised to retain proof of payment.

7. Protection of Personal Information (POPIA Compliance)

We are committed to lawful and secure processing of personal information.

We undertake to:

- Process personal information lawfully and transparently
- Collect information for specific, explicitly defined purposes
- Implement appropriate technical and organisational security measures
- Retain information only for as long as necessary
- Allow data subjects to exercise their rights under POPIA

You have the right to:

- Access your personal information
- Request correction of inaccurate information
- Request deletion (where legally permissible)
- Withdraw consent for marketing communications

Requests may be submitted in writing to our official contact address.

8. Intellectual Property

All content on this Website, including but not limited to:

- Text

- Logos
- Images
- Course materials
- Website design

is the property of Stenden South Africa or its licensors and is protected under South African intellectual property laws.

No content may be reproduced, distributed, or used without prior written consent.

9. Website Availability

We make reasonable efforts to ensure that the Website is available at all times. However, we do not guarantee uninterrupted or error-free access.

We reserve the right to:

- Suspend or terminate access
- Modify content
- Update or discontinue services

without prior notice.

10. Disclaimer of Liability

The Website and its content are provided “as is”.

To the fullest extent permitted by law, Stenden South Africa shall not be liable for:

- Any indirect, incidental, or consequential damages
- Loss of data
- Loss of profits
- Website interruptions
- Reliance on information contained on the Website

Nothing in these Terms excludes liability where such exclusion is unlawful under South African law.

11. Third-Party Services

Our payment portal may involve third-party service providers.

We are not responsible for:

- The privacy practices of third parties
- Their system failures
- Their independent terms and conditions

Users are encouraged to review the terms of those third parties.

12. Amendments

We reserve the right to amend these Terms and Conditions at any time.

Updated versions will be published on this Website and will become effective upon publication.

Continued use of the Website constitutes acceptance of the revised Terms.

13. Governing Law

These Terms and Conditions are governed by the laws of the Republic of South Africa.

Any disputes arising from use of the Website shall be subject to the jurisdiction of South African courts.

14. Contact Information

For any queries regarding these Terms and Conditions, please contact:

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